



Support
After Suicide
Partnership
supportaftersuicide.org.uk

Data Checklist

Last updated on: 15th January 2024

Why have we created this?

Below are some suggestions for measures that would be helpful to collect as part of your service delivery, so that the data collected is useful to you.

We are sharing some suggestions as highlighted to us, from some of our members that are commissioned services across the country. They are designed to give you an idea of what kind of data points/measures to focus on, for different aspects of service delivery. However please do ensure that you tailor the measures to your own specific service to measure what might be relevant and/or useful for you.

Please note we are only providing the information below for the purposes of sharing what other services have used and we are not stating that any/all of the below are mandatory.

Contents:

Section 1: Monitoring - Capturing Activity

Section 2: Measuring Performance

Section 3: Organisation Data Points/Measures

Section 1: Monitoring – Capturing Activity

- Number of contacts (new calls received) within an agreed time-period (month/quarter)
- Number of actual engagements (subsequent calls engaged) within an agreed time-period (month/quarter)
- Area of where service user is from/where they might be registered with a GP surgery
- Specifics of any different types of support, either requested/agreed on depending on what the service offers. Ensure breakdown between bereavement and suicide bereavement if service offers both.
- Service user details:
 - Age
 - Ethnicity
 - Time since bereavement
- Details of relationship through bereavement/NOK relationship in line with what the service offers
- Route of referral – if not through police/coroner and self-referred, how did they get details to contact? What made the contact if appropriate?
- Breakdown of different referral routes if applicable, within an agreed time-period (month/quarter)
- Waiting lists or waiting list times

Section 2: Measuring Performance

- The number of individuals supported by the service annually or over a few quarters if you have the data – presenting this alongside any local measures for context into reach etc.
- Feedback on type of support accessed – any difference in type of support requested? If so, keeping count of that to be able to feedback demand
- Are you getting enquiries or referrals that you cannot take on – why? Keep track of barriers such as capacity etc.
- Scores on any measures or bespoke questionnaires and feedback from service users to highlight stories and how support has helped/what could be done better.

We have a resource on measures within the toolkit, called 'Data Checklist' so please do make sure you have a look at that document as well.

Section 3: Organisation Data Points & Measures

- No. of referrals
- Details of referrals – either of the person who died by suicide or the client – gender, age etc. Group to look at per quarter etc.
- Safeguarding concerns – create themes for risks being identified, if possible
- No. of instances of signposting to/from local partner organisations
- Capture themes on types of organisations partnership working is taking place to highlight impact of working with potential high risk groups/ascertain where further outreach work might be required.

Contact Us

For questions or clarifications, please reach out to us: info@supportaftersuicide.org.uk



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