NEW FOR 2023: Suicide Awareness Training

Delivered by experts from the PayPlan Partnership team

What can you expect?

A sensitive and informative training presentation delivered to your teams to help aid their knowledge when it comes to:

- Asking the question 'Is my client suicidal?'
- Understanding the prevalence of suicide
- Exploring the myths and facts around suicide
- Recognising suicidal indicators
- Identifying what could be a suicidal risk for clients in debt
- Developing their listening skills
- Understanding the difference between empathy versus sympathy
- Empowering agents to use conversational models
- Showing where to signpost clients to for additional support
- Highlighting the importance of adviser wellbeing and download time

Please contact your Partnership Manager to find out more.